

Council Meetings Q & A

Q. What is the status of the City Hall building and Police Station on Broad Street and Joe Jerkins?

A. City Hall and Police Department Building Inspections Summary

This is a summary of inspections by the Austell Building Inspector and Fire Marshall. The main

concerns of the building are the following:

- ADA standards (handicap accessibility) throughout both buildings are completely out of code. The public entrances, restrooms, and hallways as well as employee work areas are out of compliance.
- There are missing handrails on stairwells.
- There is an absence of ramps where needed.
- The electrical service throughout both buildings is not code compliant. There are low and high voltage wires running together, wiring not properly fastened, insulation on top of wiring and lights, open junction boxes with exposed wiring etc. ...
- There are fire code compliance issues such as emergency egress violations, emergency exit signs, and other life safety concerns.
- The HVAC systems and ductwork throughout both buildings were also found to be noncompliant. Clogged ductwork, undersized natural gas services to appliances, electrical services to appliances and appliance venting are all concerns.
- There are some structural concerns presented as well. The roof has many defects and areas that need constant attention to keep it from leaking due to poor design. There are areas where the buildings were modified in the past that present some real concern.
- There are areas where the slab leaks after heavy rain.

Q. Are there any updates on a senior discount for Leaf & Limb?

A. To support our senior citizens of the City of Austell, the Public Works Department proposed a discount program of 50% or a fee reduction of \$7.50 for senior citizens ages sixty-five (65) or older for the removal of leaves, limbs, yard waste and bulk waste. The mayor and council voted on the change on Monday, April 7, 2025, and the program will go into effect May 1, 2025. The application to receive this discount can be found online at: <https://www.cognitofirms.com/CityOfAustellGA/LeavesAndLimbsDiscountForm2>

UPDATE: The Leaf & Limb fee will be assessed again in the next budget cycle.

Q. Is it fair to charge condominium, duplex, apartment, and townhome dwellers for Leaf & Limb pick-up?

A. OVERVIEW OF BULK WASTE AND LEAVES AND LIMBS DISPOSAL FOR CONDOMINIUMS, DUPLEXES, APARTMENTS, AND TOWNHOMES IN METRO ATLANTA

Research has shown that the number one reason for bulk waste disposal programs in Metro Atlanta for apartments, condominiums, duplexes, and townhomes is to manage large-items waste efficiently and prevent illegal dumping. High-density residential areas generate significant bulky waste, such as furniture, appliances, and mattresses, which standard waste collection services do not typically manage.

When addressing leaves, limbs, and bulk waste for single-family dwellings such as townhomes and duplexes, it is the responsibility of the owner of the duplex or townhome to properly secure the services of a waste disposal services provider in conjunction with the community's homeowner association (HOA) when disposing of leaves, limbs, and bulk waste.

Service maintenance management companies manage apartment buildings and condominium communities. As a "built-in service" bulk waste is a part of the lease. There are no leaves or limbs removal service fees. The average cost to dispose of bulk waste by specialized waste disposal service provider in Metro Atlanta is \$18.60 to \$69 per cubic yard.

The Public Works Department will provide the mayor's office with a recommendation for leaves, limbs, and bulk waste removal for condominiums, duplexes, apartment buildings, and townhomes by Monday, May 28, 2025.

UPDATE: Several addresses meeting these criteria will:

1. No longer incur the \$15 Leaf & Limb fee.
2. Will receive credit for January-August on their account no later than November.

Q. Will there be a city-wide lighting assessment?

A. The Public Works Department is collaborating with Georgia Power on assessing the city's lighting infrastructure for commercial and residential city-wide. There are locations throughout the city with outdated light fixtures, and out light from the 2009 flood incident. Furthermore, we are also looking at areas citywide whereby residents have identified "dark areas" and assessing the addition of poles and lights. Georgia Power has acknowledged that they are working to have the assessment completed by May 31, 2025.

UPDATE: Georgia Power has provided the Public Works Department with a proposed light fixture recommendation for the downtown area, throughout the city. Presently, we are waiting to receive a map from Georgia Power identifying "dark spaces" in the residential neighborhoods, throughout the city. All efforts are being made to get the map by the end of September, 2025.

Q. Why were we four citizens [who attended the Second Budget Meeting] not invited to ask questions?

A. The purpose of the Budget Meeting is for Mayor, Council, and Directors to discuss the needs of the city. The budget meeting is planned according to the amount of time available for Mayor, Directors, and most importantly, to have a quorum of City Council members. For this reason, we must stay on schedule. Citizens are always welcome to submit questions either virtually (to Clerk@austellga.gov) or during Citizens Report during the Council Meeting.

Q. Has the decision been made to hire a City Manager? If so, why was this information not made public?

A. This issue has been discussed in Council meetings and although Mayor and Council agree that it would be ideal to hire a City Manager, the current form of government will have to first be changed. Once the form of government is changed, a City Manager MUST be hired, but since Property Tax increase was not approved by Council in 2024, there is no budget to fill this position, and the request to change the form of government was not sent to the State of Georgia.

UPDATE: The process of changing our form of government to hire a City Manager is underway. This request will go before the Georgia General Assembly session in January 2026.

Q. Is there any possibility that some/many/all salaries could be reduced?

A. The City of Austell tries to remain competitive with other cities in the surrounding area, however, our pay is still lower, in many cases, than most. A Pay and Compensation study is necessary to ensure that salaries are appropriate.

Q. Will 65 & older be exempt from paying Fire Tax?

A. City Attorney, Scott Kimbrough, is researching.

Q. Can Council recordings be placed on the website/ Are virtual meetings possible?

A. Although audio-only recordings will not be placed on the website, we are interested and gathering more information on webcasting Council Meetings.

Q. Are there any chances of getting 911 services back?

A. The City will not invest in city-run 911 services. Using Cobb County's 911 service has been very effective.

Updated 9.5.25